
ENTITLEMENT ATTITUDE

Tired of the endless stream of negativity, stress, and confusion created by chaos?

I don't care if you're talking about the economy, job, boss, colleague, or anything else in your environment. Thriving in chaos is a decision not to get sucked into a negative spiral. The choice is personal responsibility. Here are 10 considerations that are vital to thriving in chaos:

1. **Communication.** Paraphrase to clarify what you hear. Never try to read between the lines or guess a person's intent. Ask questions and continue to delve into the topic. Make your conversations less about you and more about them.
2. **Flexibility.** You have to be ready at a moment's notice to shift your thinking and stay open to change. Continue to grow your skills, ask for additional assignments, question everything, and be prepared. Example: Do you have the mind-set to move on and find another job if your job was eliminated? If you do, congratulations, you are a flexible thinker.
3. **Empowerment.** Empower yourself and dump the entitlement attitude. Nobody owes you anything, either at work or at home. You do owe it to yourself to be accountable for every choice and every outcome.
4. **Responsiveness.** Learn to respond quickly to changes in your legal organization and the work you do there. Reacting is simply knee jerking, while responding involves using learned skills that help you to make decisions more quickly. Don't waste time and energy complaining.
5. **Learning.** Support and promote lifelong learning. Train yourself to be a learner by using downloads, books on tape, and other resources. Read diverse resources and listen to news from a variety of media outlets. Engage your work group in educational activities.



6. **Innovate.** Find different and better ways to solve problems. Learn how to use the Internet to find books and other resources on innovation and how to stimulate creativity in the workplace.
7. **Cutting back.** Always look for ways to reduce spending, such as trimming travel expenses and entertainment costs. If you don't know much about your organization's financials, ask. You may learn something that enables you to brainstorm a solution that makes your firm more profitable.
8. **Energy.** Stay enthusiastic and forward thinking. Make the work environment fun and exciting. Allow negative discussion, but learn how to respond with, "What is the worst thing that can happen?"
9. **Accountability.** Be a role model for others by taking responsibility for every decision you make. Know that you always have three choices: take it, leave it, or change it. And challenge yourself by asking, "So, what's the plan?"
10. **Goals.** Understand your personal goals and those of your organization. You will not be able to thrive in chaos if you have no idea where you are going. Find a system that works for you and stay on track. It is your job!

